

# POLICY

## ANIMAL WELFARE

|                        |                     |                       |                    |
|------------------------|---------------------|-----------------------|--------------------|
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# Introduction

At Kent Dog Walker, we are committed to the well-being of the animals entrusted to us. Our practices are aligned with the Animal Welfare Act 2006, and we aim to exceed the minimum requirements wherever possible.

## Scope

This policy applies to all Kent Dog Walker employees, contractors, and volunteers. It also serves as an assurance to our valued clients regarding the level of care their pets will receive.

# Our Commitment to Health & Well-Being

## Monitoring and Communication

All staff adhere to strict protocols for monitoring the health and well-being of the animals in our care. Communication with pet owners is prioritised to ensure that any changes in an animal's condition are promptly addressed. Safety will always be our number one priority and is embedded at the heart of our culture.

## Emergency Procedures

In the unfortunate event that an animal falls ill or gets injured, we have Standard Operating Procedures in place that are immediately enacted. Staff are trained to recognise signs of distress, illness, or injury and to take appropriate action swiftly.

## Veterinary Assistance

Kent Dog Walker is registered with a veterinary practice to ensure immediate and expert care in the case of an emergency.

## Mental Well-Being

Our team includes staff members who are specifically trained in animal behaviour and mental well-being. We ensure that every animal is not only physically cared for but is also mentally stimulated and content.

# Client Communication

We strongly encourage our clients to reach out to us if they have any concerns about their pet's welfare. Our door is always open for any questions or discussions regarding your pet's well-being.

# Staff Training

All staff undergo mandatory training sessions that include, but are not limited to, courses on animal behaviour, first aid, and emergency procedures. Continuous education and training are part of our commitment to animal welfare.

# Compliance and Auditing

We commit to routine audits to ensure that our animal welfare policies and procedures are being adhered to and to identify areas for improvement.

## Policy Review

This policy will be reviewed annually and updated as required to ensure it remains compliant with legal requirements and reflects the best practices in animal welfare.



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